

Return Policy

Please follow the guidelines below to ensure that all returns are processed as quickly and efficiently as possible:

There is no warranty if goods are not suitable for your application or specific manufacturing requirements.

Special order items and large quantity orders cannot be canceled or returned.

Claims for discrepancies in quantity or description of goods in the shipment must be made within 10 days of receipt of merchandise or it will not be accepted. If there is a defect in goods, a claim must be made within 30 days of receipt of merchandise or it will not be accepted.

Contact the distributor that the order was placed with to request a Return Authorization Number from Deburr Master Inc. Once approved, write the RA number on the shipping label. All returns must be unused and in their original, undamaged manufacturer packaging with a copy of the original packing slip and/or documentation, and shipped back to Deburr Master Inc.

The customer is responsible for all inland freight costs to return the product.

A 25% restocking fee applies to authorized returns unless goods were defective.

Once goods are returned for inspection and a claim is authorized, our maximum liability would be to replace the goods or reimburse the purchase price of the goods.